

## Terms of Revocation

Consumers have a fortnightly right of withdrawal.

### Right of revocation

You have the right to withdraw from this agreement within fourteen days without stating a reason.

The period of revocation is fourteen days from the date of conclusion of the agreement.

In order to exercise your right of revocation, you must notify us (OVE Österreichischer Verband für Elektrotechnik, Eschenbachgasse 9, 1010 Wien, verkauf@ove.at, Telefon: +43 (0)1 587 63 73, Fax: +43 (0)1 370 58 06 370) accordingly in an unequivocal statement (e.g. letter sent by post or e-mail) of your decision to withdraw from the agreement. You may use the attached sample revocation form for this purpose.

Sending notification of your intention to exercise your right of revocation prior to expiry of the period of revocation shall be sufficient to comply with the period of revocation.

### Consequences of revocation

If you withdraw from this agreement, we shall refund all payments that we have received from you, including delivery costs (with the exception of additional costs that arise if you have selected a form of delivery other than the cheapest form of standard delivery offered by us) without undue delay and within fourteen days at the latest from the date on which we received the notice of revocation. For this refund we use the same method of payment that you used for the original transaction, unless expressly agreed otherwise with you; in no event will you be charged any fees for this refund. <sup>[1]</sup><sub>[SEP]</sub>

We may refuse the refund until the goods have been returned to us or until such time as you have provided evidence that you have returned the goods, whichever is earlier. <sup>[1]</sup><sub>[SEP]</sub> You must return or hand over the goods to us without undue delay and, at all events, within fourteen days at the latest from the date on which you notified us of your withdrawal from the agreement. The deadline shall be deemed to have been complied with if the goods are dispatched prior to expiry of the deadline.

The immediate costs of returning the goods shall be borne by you. <sup>[1]</sup><sub>[SEP]</sub> You shall only be required to compensate any loss of value if said loss of value can be attributed to any unnecessary handling of the goods for the purpose of testing the condition, properties and functionality of said goods.

### Exclusion or premature termination of the right of withdrawal

The right of withdrawal does not apply to agreements for the delivery of digital content.

The right of withdrawal expires prematurely for agreements where the delivery of digital content is not stored on a physical data carrier (e.g. PDF, E-books), if you have expressly agreed that the execution of the agreement shall commence before the expiry of the revocation period, and you were aware that you lose your right of revocation by this consent with the beginning of the execution of the agreement.

## **Model revocation form**

*(If you want to withdraw from the agreement, please complete and return this form.)*

- To OVE Österreichischer Verband für Elektrotechnik, Eschenbachgasse 9, 1010 Wien, verkauf@ove.at, Fax: +43 (0)1 370 59 06 370
- I / we (\*) hereby revoke the contract concluded by me / us (\*) for the purchase of the following goods (\*) / the provision of the following service (\*)
- Ordered on (\*) / received on (\*)
- Name of the consumer (s)
- Address of the consumer (s)
- Signature of the consumer (s) (only when notified on paper)
  
- Date

(\*) Delete as appropriate.